Telekom MMS

Employee Experience Solutions

Survey Plugin

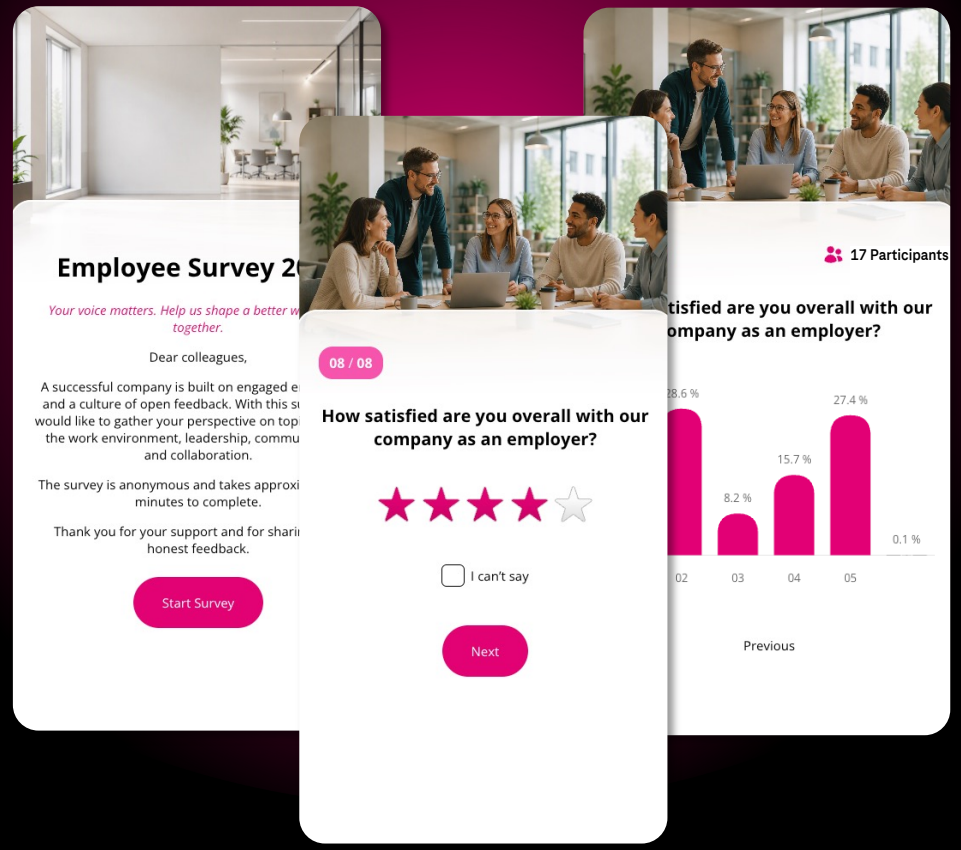
Release Notes 4.0



Survey Plugin.

Gather feedback, discover trends and support informed decision-making.

Flexible surveys and quick polls directly on the intranet or via the employee app. Anonymous participation and immediate analysis help to collect feedback in a structured way and prepare well-informed decisions.



Gather feedback

Flexible surveys and quick checks make it easy for people to take part.

Identify trends

Results and noticeable trends become immediately visible.

Support decision-making

Structured feedback provides guidance for decision-making and improvements.

8 question types:
multiple choice, rating, ranking, free text and more

Anonymous participation
For open and confidential feedback

Dynamic survey paths
Dynamic processes with branching logic

Real-time results
Making findings immediately visible

Advanced export
Analysing data in detail and by segment

Survey 4.0 – Overview.

NEW FEATURES

new

- Survey Plugin UI/UX Redesign
- Modernized Analytics & Reporting Experience

IMPROVEMENTS

- Improved Multilingual Support
- Language Information Available in Survey Exports

New Features.



Survey Plugin UI/UX Redesign.

We have completely redesigned the Survey Plugin to provide a more modern, intuitive and consistent user experience.

The redesign focuses on survey participants and improves the entire survey journey, from answering questions through to reviewing results. Across all survey types, interactions are now clearer, more engaging and easier to use on both desktop and mobile devices.

What's new?

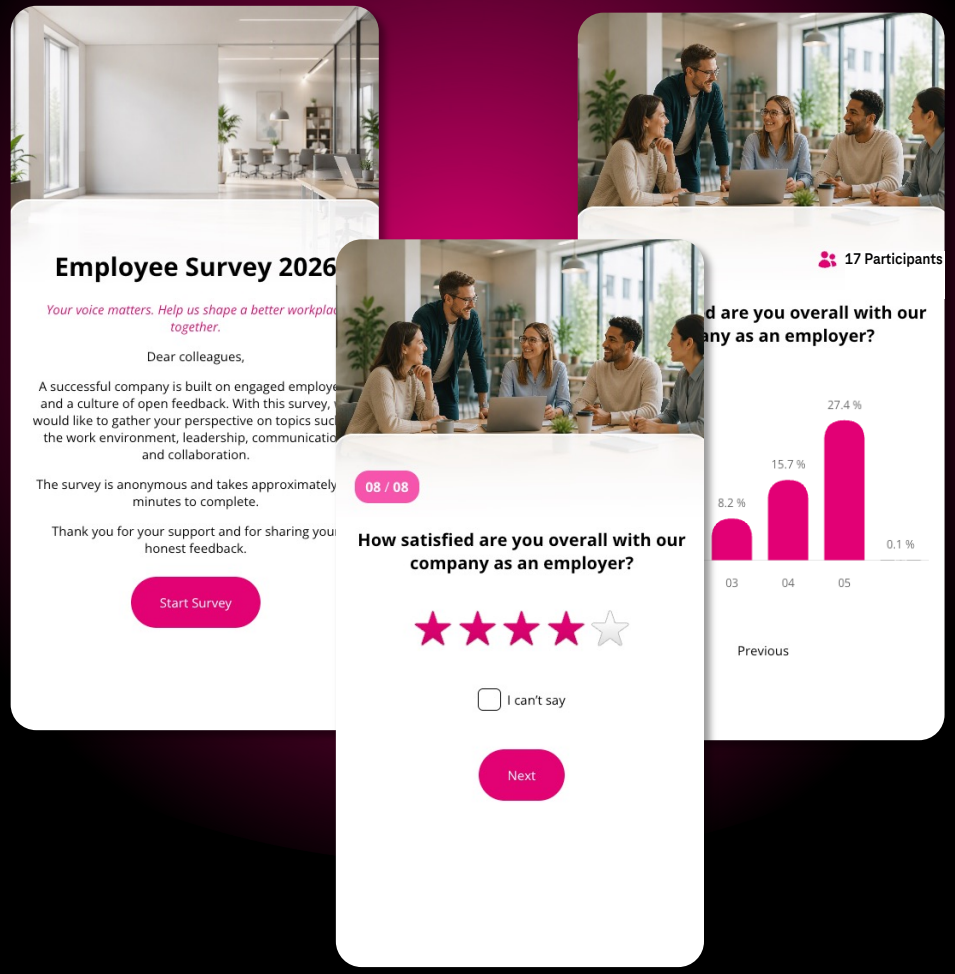
- Completely refreshed visual design across all survey experiences
- Redesigned participant results view with improved readability and presentation of survey outcomes
- Modernized user experience for all eight survey question types
- Images are now displayed consistently above the content on both desktop and mobile devices
- Enhanced readability and user guidance across different screen sizes

Added value & benefits

- Designed to encourage higher participation through a more engaging and visually appealing experience.
- Improved usability and greater acceptance of survey-based feedback formats
- More consistent user experience across all question types
- Better visual consistency across desktop and mobile devices

Consequences

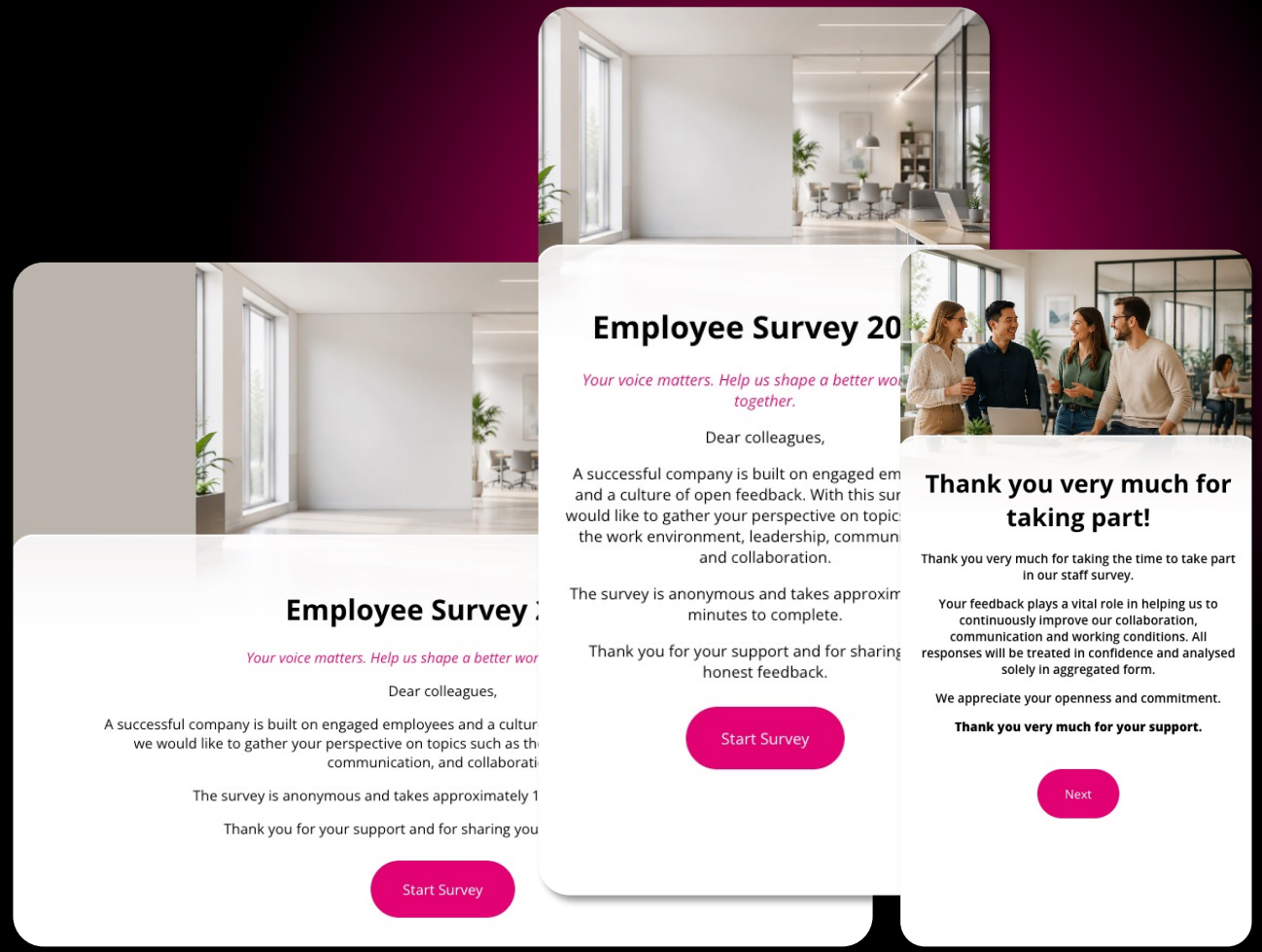
- The redesign affects end users who participate in surveys.
- Existing surveys will continue to work as normal. No migration steps are required.



Redesign – Start / Feedback Page.

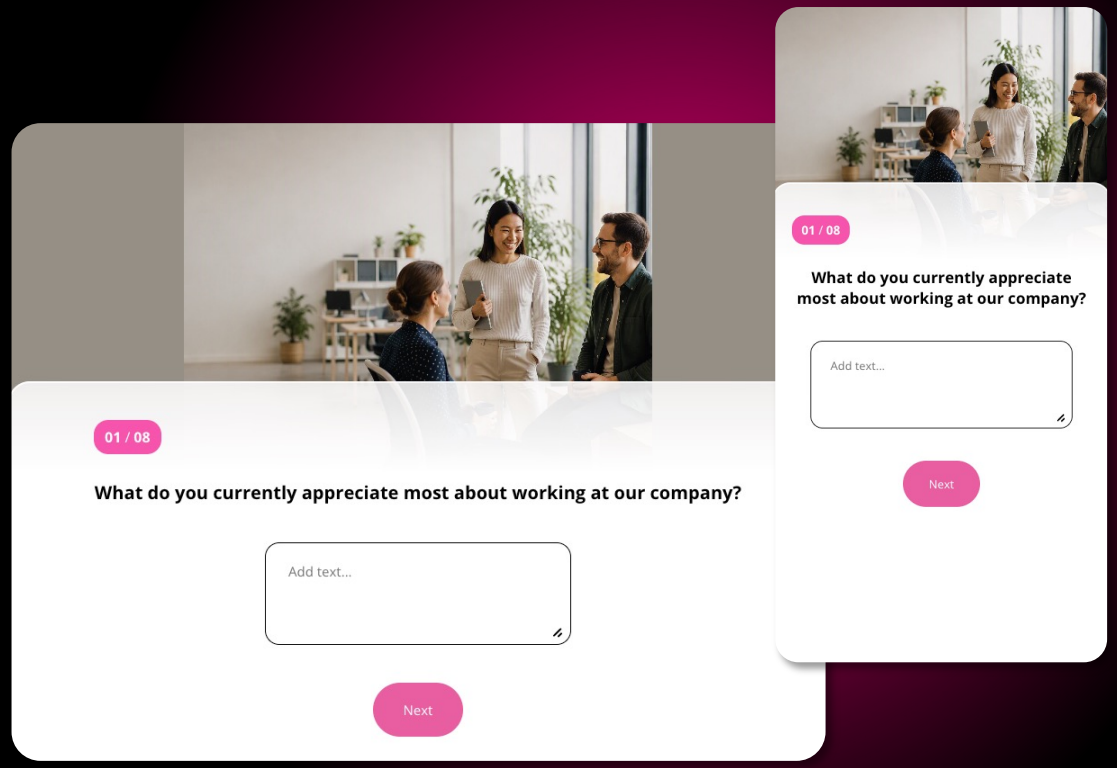
New design & simplified configuration

- Images are now displayed consistently above the content on both desktop and mobile devices
- Consistent visual presentation across all views for a seamless user experience
- Recommended image format: 16:9 with the focal point centred
- Simplified configuration by reducing the layout to a single central content area
- No longer requires separate fields for titles or headings
- Flexible content design and structuring made possible through formatting options

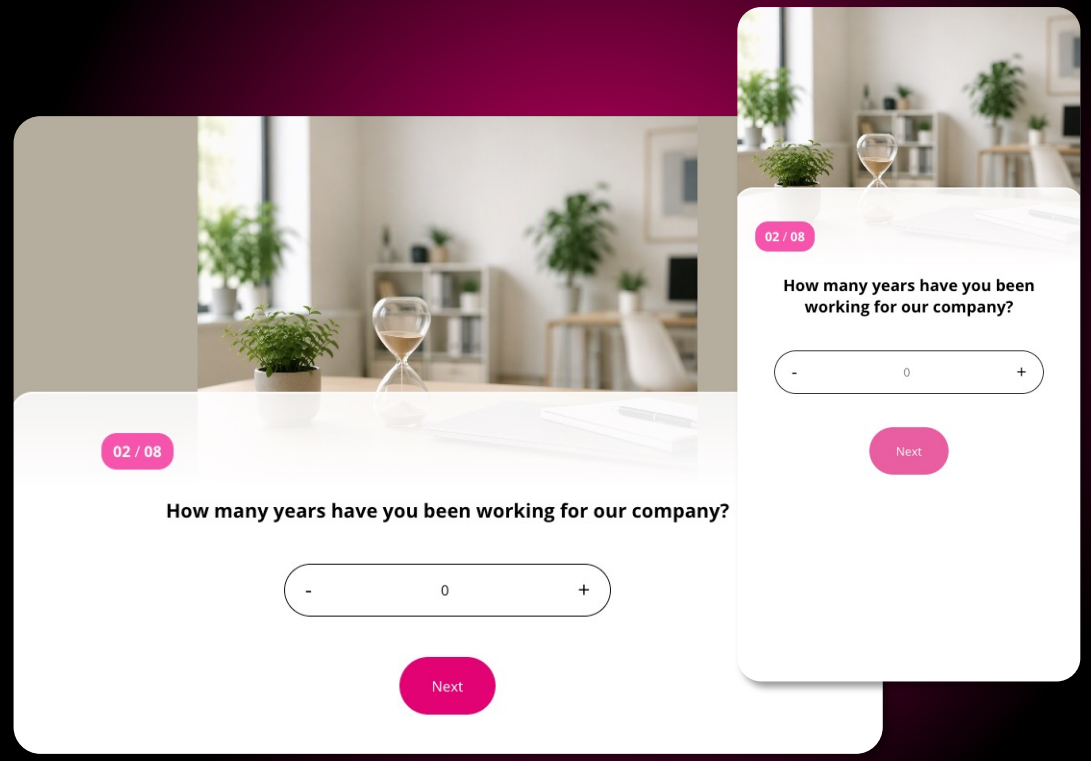


Redesign – Question Types.

All eight question types have been visually refreshed to provide a more modern, consistent and user-friendly survey experience across desktop and mobile devices.



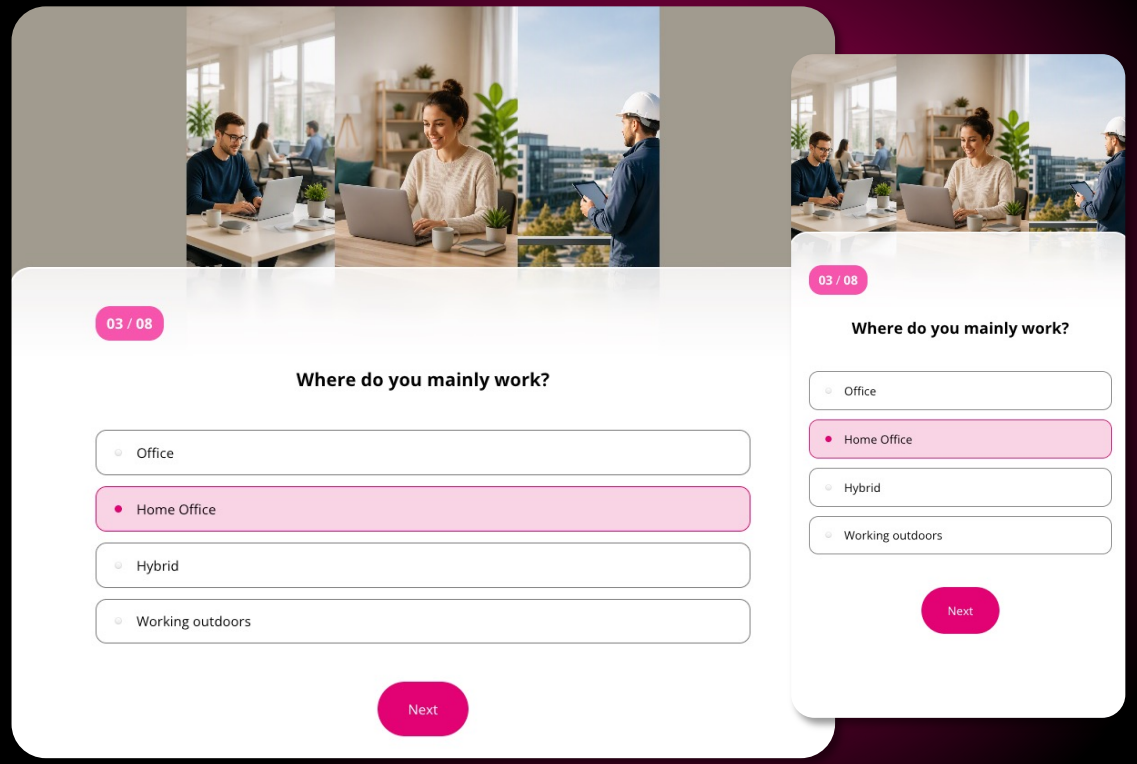
Free Text



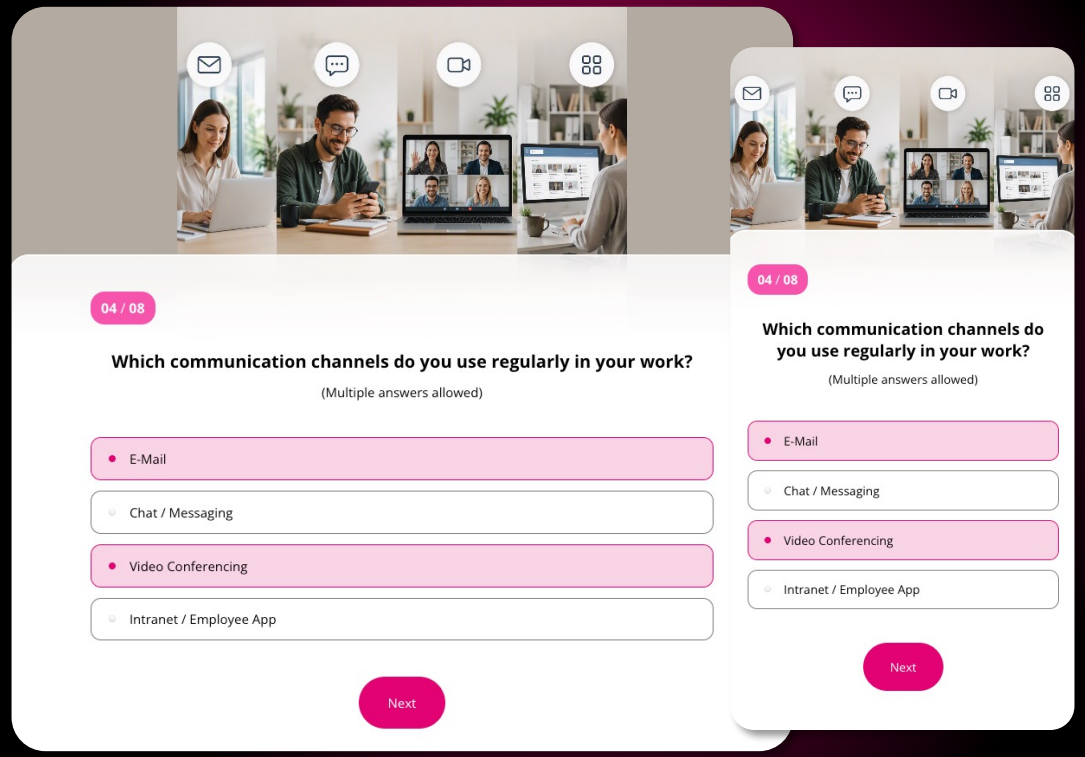
Numeric Input

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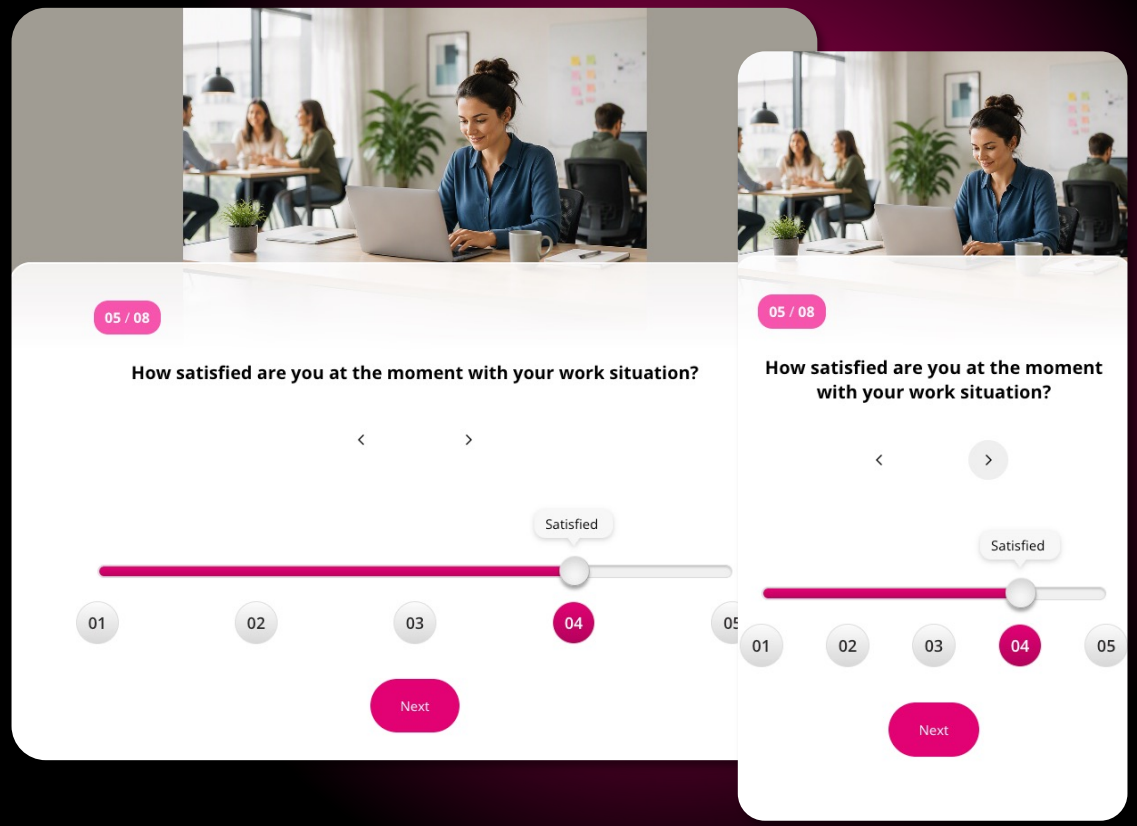
Simple Selection



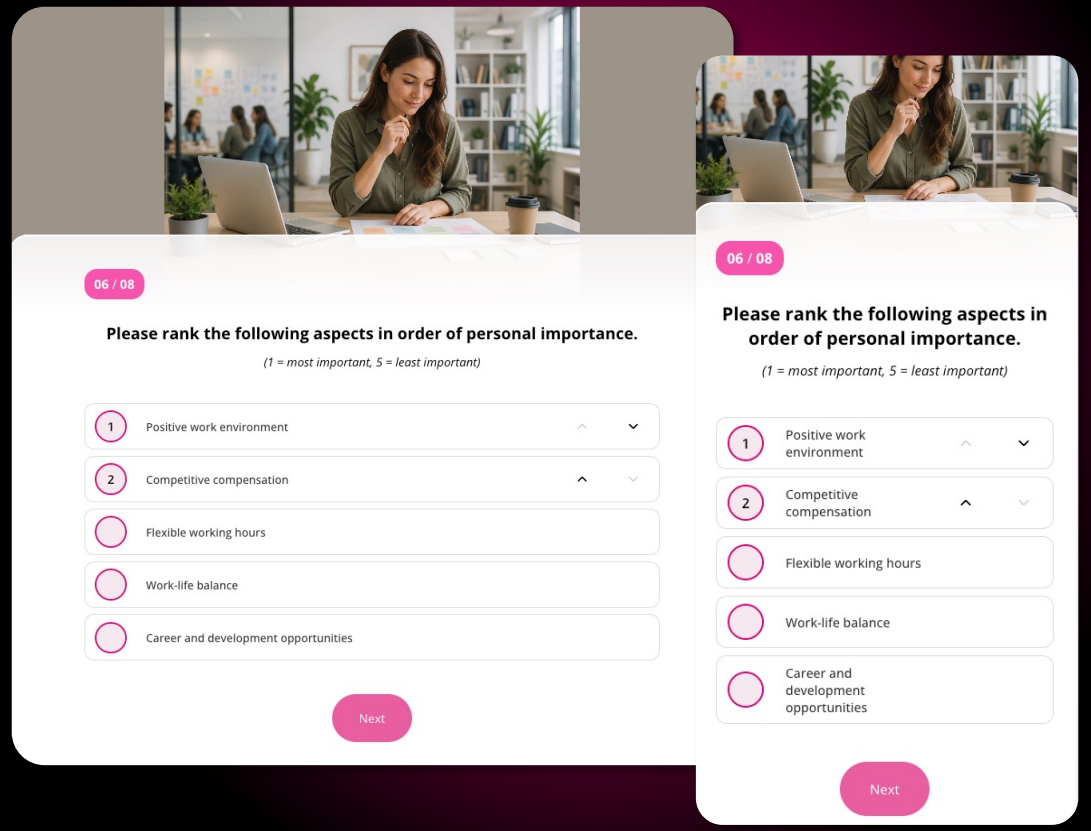
Multi - Select

Redesign – Question Types.

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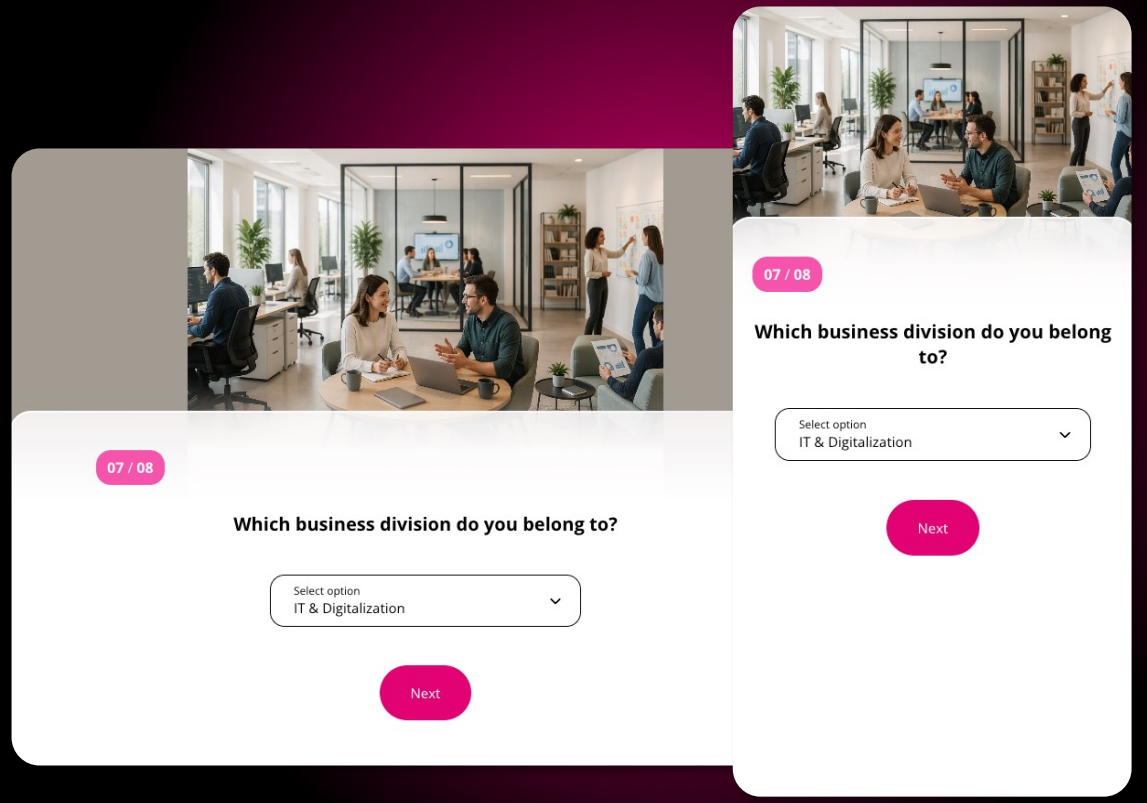
Slider



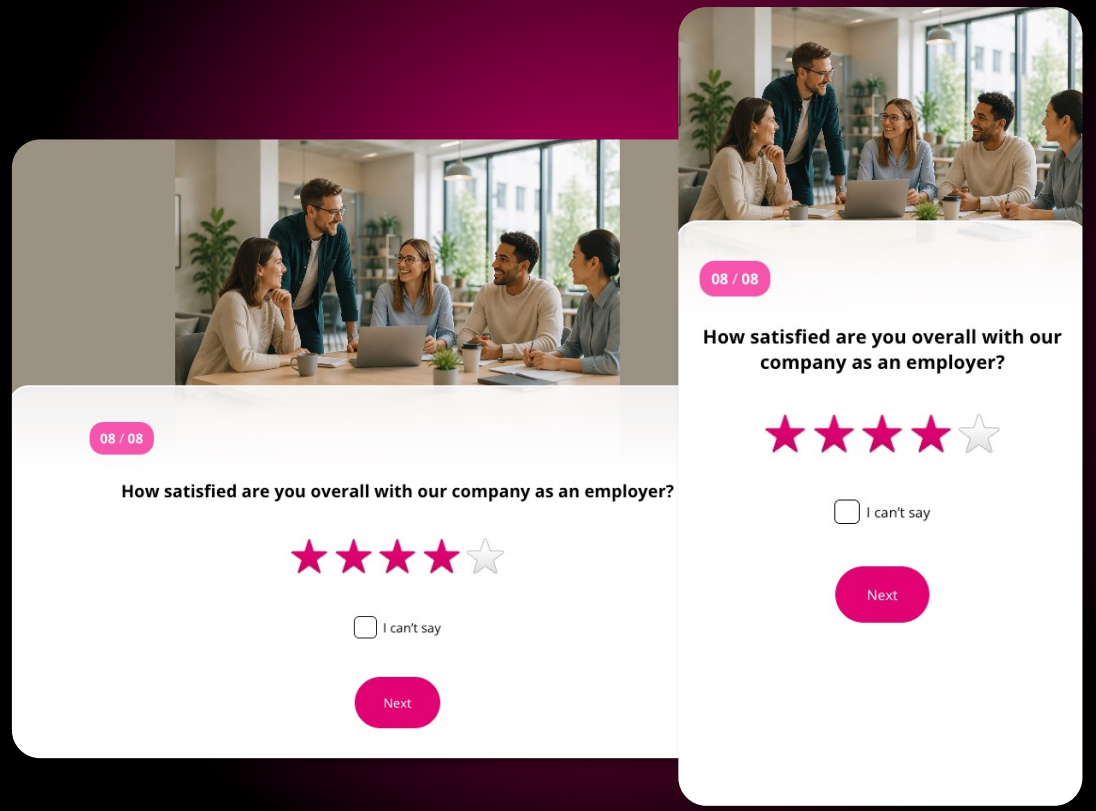
Ranking

Redesign – Question Types.

All eight question types have been visually refreshed to provide a more modern, consistent and user-friendly survey experience across desktop and mobile devices.



Selection List



Star Rating

Redesign – Analysis Pages.

We have redesigned the survey analytics pages and reporting visualizations to provide a clearer, more consistent and easier-to-understand experience.

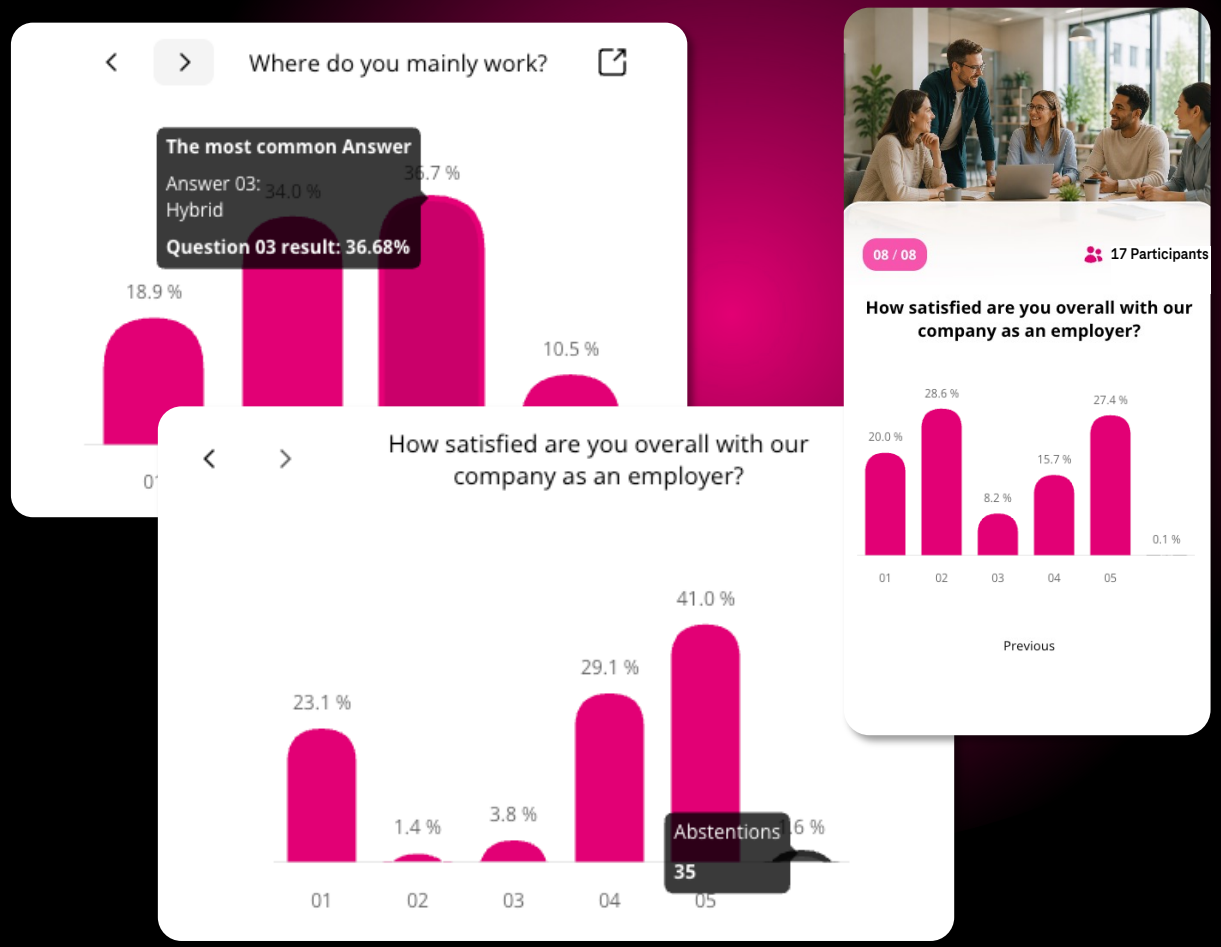
The updated design makes it easier to interpret survey results and identify insights at a glance.

What's new?

- Redesigned charts and visualizations for improved clarity and readability
- More consistent presentation of survey results across different report views
- Enhanced user experience when exploring and analyzing survey data

Added value & benefits

- Faster interpretation of survey results
- Improved readability of charts and data visualizations
- Better support for data-driven decision making
- More consistent analytics experience across desktop and mobile devices



Improvements.



Improved Multilingual Support.

The localization of the Survey Plugin has been expanded and standardized. User interface elements such as buttons, dialogs, and system messages are now displayed much more consistently in the selected language.

International rollouts benefit from a consistent user experience without language switching within the survey. This helps reduce support requests, improves user adoption, and simplifies deployment in multilingual organizations.



Highlights

- Complete translation coverage for all UI elements
- Consistent localization of buttons, dialogs, and system messages
- Support for 25 languages
- Reduced reliance on fallback texts in the default language

Benefits

With this release, participants benefit from a fully localized user experience without disruptive language inconsistencies throughout the survey. This improves usability, supports international rollouts, and provides a consistent experience across all supported languages.

In addition, an optimized translation management simplifies future maintenance and makes it easier to extend support for additional languages.

Supported languages

Bulgarian, Bosnian, Croatian, Czech, Danish, Dutch, German, English, Estonian, Finnish, French, Greek, Hungarian, Italian, Latvian, Lithuanian, Macedonian, Polish, Portuguese, Romanian, Swedish, Serbian, Slovak, Slovenian, and Spanish.

Language Information Added to Survey Exports.

Survey exports now include the ISO language code of the browser or platform language detected when a participant starts a survey. This makes it easier to analyze results across language versions and gain deeper insights into multilingual and international deployments.

Benefits

- Analyze participation and results by language
- Improve visibility in international rollouts
- Gain more detailed reporting insights

Any questions?

Our team will be happy to help!





ees-support@telekom.de

You can find further interesting information and contact details here: https://employee-experience-store.com/en/

